

HOUSING

Agency	Description	Contact Info
Families Forward	Provides transitional housing for families with children,	949-552-2727
	including counseling, food and other supportive services	Website: www.families-forward.org
	to enable clients to regain self-sufficiency.	Email: info@families-forward.org
		8 Thomas
		Irvine, CA 92618
Orange County	Provides a transitional living facility. Services include case	714-247-4379
Rescue Mission	management, counseling, meals, child development	Website: www.rescuemission.org
	center, spiritual and personal development services,	1 Hope Drive
	transportation, legal assistance, financial self-sufficiency	Tustin, CA, 92782
	services, and access to medical, dental and vision care.	
Mercy House Living	Provides homeless prevention, emergency services,	714-836-7188
Centers, Inc.	transitional housing and permanent housing with	Website: www.mercyhouse.net
	supportive services.	PO Box 1905 Santa Ana, CA 92702
WISEPlace for	Provides transitional housing to unaccompanied women.	714-542-3577 x110
Women	Services to clients include food, clothing, case	Website: www.wiseplace.org
	management and individual and group counseling.	Email: tgalvan@wiseplace.org
		1411 North Broadway
		Santa Ana, CA, 92706
Family Promise of	Provides transitional housing for families with children.	714-787-3487
Orange County	Program includes case management, assistance in finding	Website:
	permanent housing, resume writing, general life skills	www.familypromiseorangecounty.org
	training, and credit, budget and career	Email: info@familypromiseoc.org
	counseling. Provides each family up to two bedrooms in a	PO Box 6225
	four bedroom house, with shared access to kitchen and	Orange, CA 92863
	bathrooms.	
Pathways of Hope	Provides transitional housing for employable adults with	714-680-3691
	dependent children. Services to clients include case	Website: www.pathwaysofhope.us
	management, life skills classes, counseling, assistance	Email: info@pathwaysofhope.us
	with child care and other living essentials, as needed.	611 S. Ford
		Fullerton CA 92832
Grandma's House of	Provides transitional shelter for unaccompanied	714-833-5333
Норе	women. Specializes in service to clients who are "hard-to-	Website:
	place" in other shelter programs, such as those with	www.grandmashouseofhope.org
	disabilities or severe medical conditions, those	Email: ghhoffice@gmail.com
	experiencing human trafficking, or other difficult	174 W.Lincoln Ave. Ste. #541
	situations.	Anaheim, CA 92805
Colette's Children's	Provides transitional shelter for women who need	Website:
Home	support related to homelessness, domestic violence, or	www.healinghomelessness.org
	substance abuse. Educational and supportive services are	Email: info@healinghomelessness.org
	also offered to children staying in the shelter.	7372 Prince Drive, Suite 106,
		Huntington Beach, CA 92647

FAMILY VIOLENCE SERVICES

Agency	Description	Contact Info
Women's	Provides a structured domestic violence education and	714-992-1931
Transitional Living	counseling program for survivors of domestic violence or	Website: www.wtlc.org
Center	human trafficking who may also have substance abuse	P.O. Box 6103
	issues or mental illness. Offers both a 45-day and a 90-	Orange, CA 92863
	day program.	
Laura's House	Provides emergency housing and a comprehensive	866-498-1511
	therapeutic program for women and their children who	Website: www.laurashouse.org
	have experienced domestic violence.	Email: laurashouse@laurashouse.org
		999 Corporate Drive, Ste 225
		Ladera Ranch, CA 92694
Human Options	Offers an emergency safety house for women with or	877-854-3594
	without children who are experiencing domestic	Website: www.humanoptions.org
	violence. Program includes daily meals, children's	1920 E. Warner Ave., Ste. A
	trauma informed care, legal advocacy, counseling, case	Santa Ana, CA 92705
	management, parenting education and domestic	
	violence education and safety planning.	
Interval House	Provides 30-45 days of emergency shelter for victims of	714-891-8121
	domestic violence and their children. Services include	Website: www.intervalhouse.org
	counseling programs on parenting, self esteem issues,	Email: admin@intervalhouse.org
	domestic violence education and support, battered	6615 East Pacific Coast Highway,
	women's legal projects and elder abuse education and	Suite 170
	prevention.	Long Beach, CA 90803
Community Service	Services and support for victims of sexual assault and	714-957-2737
Programs	domestic violence. Victim Assistance Program.	http://www.cspinc.org
		1221 East Dyer Road, Suite 120
		Santa Ana, CA 92705

FINANCIAL ASSISTANCE

Agency	Description	Contact Info
Project HOPE	Provides rent payment assistance to prevent	949-722-7857
Alliance	homelessness for at-risk families, and rental deposit	Website: www.projecthopeschool.org
	assistance for people with children who are without	1954 Placentia Avenue, Suite 202
	housing and moving into permanent housing. Also	Costa Mesa, CA, 92627
	assists children without permanent homes transition	
	into the mainstream educational system through a full-	
	day educational program.	
Salvation Army	Provides financial assistance to individuals and families.	714-783-2344
Southern California	Based on funding available at each office location, the	Website: www.salvationarmy-
	following assistance may be provided: rent payment	socal.org
	assistance, electric service payment assistance, gas	1515 West North Street

	service payment assistance, water service payment assistance, prescription payment assistance, bus passes, clothing vouchers, and furniture vouchers for move-in purposes.	Anaheim, CA, 92801
Beach Cities	Provides services to help people meet their daily needs,	714-969-4462
Interfaith Services	including assistance with payment of all or a portion of	Website: www.bcis-hb.org
	the bill for people who cannot afford to make the	Email: bcishb@verizon.net
	payments themselves, whose utilities are at risk of being	18131 Gothard St.
	shut off and who qualify for this service on the basis of	Huntington Beach, CA
	income or need.	
Share Our Selves	Provides financial assistance to individuals and families.	949-270-2100
	Based on funding available, the following assistance may	Website: www.shareourselves.org
	be provided: gas cards, Target gift cards, bus passes,	Email: info@shareourselves.org
	electric service payment assistance, gas service payment	1550 Superior Avenue
	assistance, water service payment assistance, birth	Costa Mesa, CA, 92627
	certificate fee payment assistance and identification	
	card fee payment assistance.	
Community Action	Gas and electric bill assistance, food bank, food stamps,	714-839-6199
Partnership of	tax credits, family resource center, and other community	Website: www.capoc.org
Orange County	services.	11870 Monarch Street
		Garden Grove, CA, 92841

FOOD ASSISTANCE

Agency	Description	Contact Info
County or Orange	Administers cash aid, medical benefits and financial	714-575-2400
Social Services	assistance for food (CalWORKS, Medi-Cal and CalFresh)	Website: www.mybenefitscalwin.org
Agency – Family	for the care of children in need when one or both	3320 East La Palma Avenue
Self-Sufficiency	parents are unable to provide care due to absence,	Anaheim, CA, 92806
	unemployment, disability or death. Clients apply for all	
	three benefits at once, and qualified families may	
	receive one or more of the following	
	programs: CalWORKs (Temporary Assistance for Needy	
	Families) Medi-Cal, & CalFresh.	
Women, Infants, &	Provides services to assist in the safeguarding of the	888-942-9675
Children Nutrition	health of low-income women, infants and children, who	Website: www.fns.usda.gov/wic/
Program	are at nutritional risk. Services may include access to	
	nutritious foods to supplement diets, information on	
	healthy eating and referrals to health care	
Families Forward	Offers a pre-set package of non-perishable groceries to	949-552-2727
	families with children. Perishable items may be	Website: www.families-forward.org
	available, based on availability of donations. When	Email: info@families-forward.org
	available, baby food and baby supplies may also be	8 Thomas
	provided to established food pantry clients.	Irvine, CA, 92618
Veterans First of	Provides comprehensive services for veterans, including	714-547-0615

Orange County	bagged food for veterans, active duty military and their	Website: www.veteransfirstoc.org/
	families.	1540 East Edinger Avenue, Suite D
		Santa Ana, CA, 92705
Orange County	Provides information and referral services to older	714-567-7500
Office on Aging	adults, including food assistance.	Website:
		www.officeonaging.ocgov.com
		Email: officeonaging@ocgov.com
		1300 South Grand, Building B
		Santa Ana, CA, 92705
Calvary Chapel	Offers weekly groceries to those whose income is not	714-897-8972
	sufficient to meet their needs.	Website: www.ccwg.org
		Email: support@calvarychapel.com
		12832 Knott Street
		Garden Grove, CA, 92841

HEALTH CARE

Agency	Description	Contact Info
Lestonnac Free	Community Clinic. Offers basic health care including	714-633-4600
Clinic	physical examinations, immunizations, family planning,	Website: lestonnacfreeclinic.org
	nutrition assistance and diagnosis and treatment of	Email:
	common ailments. Provides pediatric primary care	rpeters@lestonnacfreeclinic.org
	services to children and adolescents. Services may	1215 East Chapman Avenue
	include immunizations, check-ups and physicals.	Orange, CA, 92866
Share Our Selves	Provides primary health care to people without health	949-270-2100
	insurance or those with inadequate health insurance.	Website: www.shareourselves.org
	Services include preventative health care and chronic	Email: info@shareourselves.org
	disease management. Services to established patients	1550 Superior Avenue
	may include radiology, lab tests, medications, patient	Costa Mesa, CA, 92627
	education, and coordination of specialty care such as	
	cardiology, nephrology, neurology, optometry,	
	gastroenterology, gynecology and physical therapy.	
AltaMed Health	Provides referrals to AltaMed Clinics, Primary Care	888-499-9303
Services	Physicians, Specialists, Dentists and Senior Programs. As	Website:
Corporation	a secondary service, patients without health insurance	www.altamed.org/find a clinic doct
	will be screened for eligibility for low-cost or no-cost	<u>or</u>
	insurance programs including Healthy Families, Healthy	
	Kids, Medi-Cal and other government-funded programs	
CalOptima	Provides health insurance through a network of	888-587-8088
	hospitals, clinics, physicians and health networks	Website: www.caloptima.org
	through the Medi-Cal, Healthy Families and OneCare	505 City Parkway West
	programs.	Orange, CA, 92868

MENTAL HEALTH

Agency	Description	Contact Info
Catholic Charities	Provides professional individual and group counseling	714-347-9674
of Orange County,	services, parent education services, and family	Website: www.ccoc.org
Inc.	enrichment programs. Professional counseling services	Email: receptionist@ccoc.org
	are provided by licensed therapists and supervised pre-	1800 East 17th Street
	licensed therapists. Areas of specialization are personal	Santa Ana, CA, 92705
	empowerment (domestic violence, anger management)	!
	and bereavement counseling.	
Turning Point	Provides individual, couples, and family counseling. Also	714-547-8111
Center for Families	provides group counseling and crisis intervention.	Website:
		www.turningpointsantaana.org
		Email: tpcff@sbcglobal.net
		2101 East Fourth Street, Suite 150-B
		Santa Ana, CA, 92705
Veterans First of	Provides individual mental and behavioral health	714-547-0615
Orange County	counseling to veterans, active duty military and their	Website: www.veteransfirstoc.org/
	families.	1540 East Edinger Avenue, Suite D
		Santa Ana, CA, 92705
Minnie Street	Offers case management, individual, family and group	714-972-5775
Family Resource	counseling, parent education classes, crisis intervention,	Website:
Center	information and referrals, counseling services for the	www.factoc.org/minniestreet.html
	prevention and treatment of child abuse and substance	Email: vzaragoza@sausd.k12.ca.us
	abuse, domestic violence counseling, life skills and	1300 East McFadden Avenue, Room
	wellness workshops, employment services for refugees	13 Senta Ana CA 02705
Child Guidance	and immigrants, and family advocacy. Provides specialized outpatient mental health, child	Santa Ana, CA, 92705 714-736-0231
Center, Inc.	abuse and substance abuse counseling services. Provides	Website: www.cgcoc.org
Center, inc.	therapy to people with behavioral and emotional	6301 Beach Boulevard, Suite 245
	difficulties related to traumatic life events.	Buena Park, CA, 90621
CARE Counseling	A nonprofit organization that offers a variety of	714-836-9900
Center	counseling services including for individuals, couples and	Website: www.carecounseling.net
Center	families, as well as groups: Domestic violence, victims of	Email: info@carecounseling.net
	violent crime, child abuse, parenting, anger management,	1614 East 17th Street, Suite D
	substance abuse, eating disorders and grief	Santa Ana, CA, 92701
	recoveryVictims In Power-a counseling program for	
	victims of domestic violence.	!
New Directions	Offers individual, couples, marriage, family, adolescent	714-744-1081
Counseling Center	and general counseling.	112 East Chapman Avenue, Suite A-5
		Orange, CA, 92866
New Hope	Offers counseling services for adults regarding subjects	714-546-6806
Counseling Center	such as abuse (physical, emotional, sexual), alcohol/drug	Website:
	abuse, anxiety, depression, eating disorders, grieving, life	ww.newhopechristiancounseling.org
	traumas, marital conflicts, pain management, panic	Email:
	attacks, parent/teen communication, phobias, premarital	info@newhopechristiancounseling.org
	therapy, self-esteem, separation/divorce recovery, sexual	3140 Redhill Avenue, Suite 130

	addiction, sexual dysfunction, severe mood changes. Also	Costa Mesa, CA, 92626
	offers counseling from a Christian perspective.	Costa iviesa, CA, 32020
Corbin Family	Family resource center. Provides health and social	714-480-3737
Resource Center	services to families to support the development,	Website: www.factoc.org/corbin.html
Resource center	preservation and self-sufficiency of families. Provides	Email: messex@all4kids.org
	individual, group and family counseling, domestic	2215 West McFadden Avenue
	violence intervention, community engagement	Santa Ana, CA, 92704
	workshops, employment assistance, family activities,	
	adult literacy, and ESL senior services.	
Friendly Center,	Provides child guidance, and cognitive behavioral therapy	714-771-5300
Inc.	for individuals and families.	Website: www.friendlycenter.org
		Email: info@friendlycenter.org
		147 West Rose Avenue
		Orange, CA, 92867
Mariposa Women	Provides mental health and substance abuse counseling,	714-547-6494
and Family Center	life skills, and supportive services to women and families.	Website: www.mariposacenter.org
	Provides individual, couple, group and family counseling.	Email: info@mariposacenter.org
	The objective is to assist women and families resolve the	812 West Town and Country Road
	emotional, psychological, and behavioral problems are	Orange, CA, 92868
	experiencing. Childcare available.	
Living Success	Provides educational, counseling and psychological	949-645-4723
Center	services for individuals, couples, families, youth and	Website: www.livingsuccesscenter.org
	groups. Also offers parenting skills classes.	Email: info@livingsuccesscenter.org
		445 East 17th Street, Suite E
		Costa Mesa, CA, 92627
South Coast	Provides outpatient services including individual, group,	714-536-0077
Children's Society	and family therapy and therapeutic behavioral services	Website: www.sccskids.org
	(TBS) to children. Therapists, psychiatrists, and TBS	2124 Main Street, Suite 165
	coaches provide services in-home or at community	Huntington Beach, CA, 92648
	locations and at times that are convenient for clients and	
	their families.	
Center for	Licensed therapists provide counseling services to those	714-558-9266
Individual and	struggling with eating disorders, drug abuse and	Website: www.ciftcounseling.com
Family Therapy	addiction, depression and anxiety and child abuse.	Email: info@ciftcounseling.com
	Additional services include premarital counseling,	3000 East Birch Street, Suite 106
	bereavement counseling, marital and divorce recovery	Brea, CA, 92821
	and relationship skills.	

SUBSTANCE ABUSE

Agency	Description	Contact Info
Sober Living	Provides information and referrals to sober living homes	800-799-2084
Network	in Orange County.	Website: www.soberhousing.net
		Email: soberhousing@earthlink.net
Her Place	Primary purpose is to assist women with addictions,	949-707-5111

	such as substance abuse, codependency, gambling, etc. Individual and group therapy along with yoga are used as means of recovery. An education program consisting of 12 weekly classes are also available. Topics include: Alcohol and Drugs in Society, HIV/STD's, Nutrition/Eating Habits in Society, Self Esteem, Relapse Prevention and 12 Step Programs.	Website: www.herplaceoc.org Email: info@herplaceoc.org 23181 Verdugo Drive, 104A Laguna Hills, CA, 92653
Family Enrichment Center	Provides substance abuse counseling including dual diagnosis counseling for those in need. Also provides	714-758-1884 760 North Euclid Street, Suite 108
Positive Action Center (Chapman Medical Center)	drug testing services. Offers alcohol and drug treatment programs including inpatient detox and acute care, partial and intensive outpatient for adults and adolescents.	Anaheim, CA, 92801 800-337-2966 2601 East Chapman Avenue Orange, CA, 92869
CARE Counseling Center	A nonprofit organization that offers a variety of counseling services including for individuals, couples and families, as well as groups: Domestic violence, victims of violent crime, child abuse, parenting, anger management, substance abuse, eating disorders and grief recovery. Offers a state certified program for outpatient substance abuse.	714-836-9900 Website: www.carecounseling.net Email: info@carecounseling.net 1614 East 17th Street, Suite D Santa Ana, CA, 92701
Chemical Dependency Center (Hoag Memorial Hospital)	Inpatient hospital with outpatient facilities available. Offers comprehensive, medical care including detoxification, education regarding the disease of chemical dependency, group and individual counseling, an intensive Family Week program, On site 12-step support groups continuing care and community education and referrals.	877-462-4232 One Hoag Drive Newport Beach, CA, 92658
Chemical Dependency Services (Saint Joseph Hospital)	Chemical dependency services offer substance abuse treatment with a family support component. Services include: detoxification, evening outpatient and codependency treatment in the evening. Provides dual diagnosis services.	714-771-8134 1100 West Stewart Drive Orange, CA, 92868
Addiction Treatment Center	Outpatient drug and alcohol treatment program and counseling. Family violence prevention and other related services are also offered. Provides outpatient drug and alcohol treatment programs and counseling.	714-992-1677 Email: addictiontxctr1@sbcglobal.net 104 North Raymond Avenue, Suite A-2 Fullerton, CA, 92831

EMPLOYMENT SERVICES

Agency	Description	Contact Info
Irvine One-Stop	Provides comprehensive job search and career services	949-341-8000
Center	including workshops regarding job hunting, resume and	Website: www.oconestop.com
	cover letter writing and labor market research, access to	125 Technology Drive, Suite 200
	CalJOBS, the internet, printing, outgoing telephone,	Irvine, CA, 92618
	faxing and mailing, application assistance and general	

	information on unemployment insurance, disability	
	insurance and Paid Family Leave.	
Veterans First of	Provides an employment program including job search	714-547-0615
Orange County	and placement assistance, application help, resume	Website: www.veteransfirstoc.org/
	building, interview training, and assistance with entry	1540 East Edinger Avenue, Suite D
	into post-secondary education to veterans	Santa Ana, CA, 92705
Santa Ana WORK	Provides comprehensive job search and career services	714-565-2697
Center	including workshops on job hunting; resume and cover	Website: www.ci.santa-
	letter writing and labor market research; access to	ana.ca.us/cda/workcenter.asp
	CalJOBS, the Internet, printing, outgoing telephone,	1000 East Santa Ana Boulevard, Suite
	faxing and mailing; application assistance and general	220
	information on unemployment insurance, disability	Santa Ana, CA, 92701
	insurance, and Paid Family Leave via an "EDD Navigator"	
California	Provides comprehensive job search and career services	714-518-2315
Employment	including workshops on job hunting; resume and cover	Website: www.edd.ca.gov
Development	letter writing and labor market research; access to	2450 East Lincoln Avenue, Suite 200
Department	CalJOBS, the Internet, printing, direct dial phones for	Anaheim, CA, 92806
	unemployment insurance only, faxing and mailing;	
	application assistance and general information on	
	unemployment insurance, disability insurance, and Paid	
	Family Leave via an "EDD Navigator"; and opportunity to	
	participate in Experience Unlimited, a club for	
	experienced job seekers.	
Women Helping	Provides one-on-one assistance with resume	949-631-2333 ext 346
Women	development, interview preparation, job searching and	Website: www.whw.org
	and weekly job leads. Also provides ongoing support and	Email: reception@whw.org
	incentives for job retention.	1800 East McFadden Avenue, Suite 1A
		Santa Ana, CA, 92705

PARENTING & CHILDCARE

Agency	Description	Contact Info
Anaheim/Fullerton	Provides case management, parenting education,	714-525-3776
Family Resource	parent advocacy, individual and family counseling,	Website: www.factoc.org
Center	domestic violence intervention services (Personal	320 West Elm Avenue
	Empowerment Program and legal assistance), foster	Fullerton, CA, 92832
	family and relative caregiver support services,	
	information and referral, after school programs, adult	
	ESL classes, English tutoring, book club, walking club,	
	outreach services, application assistance for low cost	
	health insurance, food stamps application assistance,	
	FRC health access services for children and pregnant	
	women.	
Child Care	Offers child care information and programs for school-	949-724-6632
Coordination	age children, their families and individuals interested in	14341 Yale Avenue
Referral Service	opening a child care business. May provide services	Irvine, CA, 92604

	listed in the "Categorized as" section below.	
Generation Her	Provides life skills education, support groups, one-on-	626-825-7874
	one mentoring, earned baby items, planning and	Website: www.generationher.org
	tracking educational goals, and workshops promoting	Email: info@generationher.org
	healthy parenting for teenage mothers. Attendees may	9120 Heil Avenue
	bring partners, friends or family members, or both for	Fountain Valley, CA, 92708
	support. Childcare is provided.	
Orange County Child	Provides referrals to licensed child care providers for	714-893-0390
Care Association	children of all ages.	Website:
		www.orangecountychildcareassociatio
		n.org
		Email:
		<pre>president@orangecountychildcareasso</pre>
		<u>ciation.org</u>
Kidcare Referral	Provides information and referrals to licensed child care	888-247-4543
Hotline	facilities and child care assistance programs that	Website: www.chs-ca.org
	provide subsidized child care services to eligible	
	families through alternative payment, CalWORKs, and	
	Child Protective Services.	

ELDERLY SERVICES

Agency	Description	Contact Info
Orange County Office	Provides information and referral services to older	800-510-2020
on Aging	adults	Website:
		www.officeonaging.ocgov.com
		Email: officeonaging@ocgov.com
		1300 South Grand, Building B
		Santa Ana, CA, 92705
Senior Information	Provides senior housing information and referral for	800-777-7575
and Referral	assisted living, board and care, retirement homes and	Website: www.calregistry.com
	Alzheimer's and Dementia care facilities, counseling,	Email: dir@calregistry.com
	referrals and facility evaluations.	

LEGAL

Agency	Description	Contact Info
Laura's House Legal	Provides assistance with domestic violence restraining	949-361-3775
Services	orders and court support. In collaboration with the	Website: www.laurashouse.org
	Orange County Bar Association, the legal department	Email: laurashouse@laurashouse.org
	hosts a monthly legal clinic with attorney consultation.	999 Corporate Drive, Suite 225
	Attorney referrals are provided upon request.	Ladera Ranch, CA, 92694
Domestic Violence	Provides temporary restraining order information. This	714-935-7956
Assistance Program	is a TAPED message that provides instructions on how	Website: www.cspinc.org

	to obtain a T.R.O. Assistance in completing the	Email: generalinfo@csp.inc
	application is provided to victims of domestic violence.	341 The City Drive, Room 408
	This is an all day process and clients must arrive in	Orange, CA, 92868
	office no later than 9:30 am	
Orange County	Provides free services to victims of child abuse,	714-765-1645
Family Justice	domestic violence, elderly abuse and sexual assaults.	Website:
Center	Provides a one stop center for victims of child abuse,	www.anaheimfamilyjusticecenter.org
	domestic violence, elderly abuse and sexual	Email: AFJC@anaheim.org
	assaults. Also provides assistance to victims	150 West Vermont Avenue
	in obtaining an emergency protective order and legal	Anaheim, CA, 92805
	services in family law.	
Human Options	Provides legal counseling services to people who have	949-757-3635
Legal Advocacy	experienced domestic violence including restraining	Website: www.humanoptions.org
Services	order application assistance, accompaniment to court	1920 East Warner Avenue, Suite A
	and education on legal rights.	Santa Ana, CA, 92705
Lamoreaux Justice	Handles family law matters including child support,	657-622-6069
Center	custody, guardianship for a minor, visitation,	Website:
	dissolution of marriage, child support services,	www.occourts.org/locations/ljc.html
	domestic violence, paternity and legal separation	341 The City Drive South
		Orange, CA, 92868
Legal Aid Society of	LASOC and CLS provide free and low-cost civil legal	(800) 834-5001
Orange County	services to low-income families, individuals and senior	2101 N. Tustin Ave.
	citizens in Orange and Southeast Los Angeles	Santa Ana, CA
	Counties. We operate under a three-tier service	<u>92705</u>
	delivery model. Under this system, our in-house	
	services are divided into 1) evaluation, counsel and	
	advice, 2) pro per clinics and workshops and other	
	self-help services, and 3) direct representation.	